

CARE + MAINTENANCE

Daily maintenance can be performed with a neutral detergent, the use of abrasive cleaners is not recommended.



For porous stones, it is recommended to apply an impregnator before the grouting. Always test the impregnator on a small surface of the material prior to use.



Installation should be performed with a rapid-set mortar such as Mapei Granirapid.

VARIATION IN PATTERN AND COLOR

Natural stone is a product subject to important variations in patterns and colours. For this reason, please be advised that samples are presented for illustrative purposes only, so that the command received may differ from the sample seen before.

COMPLETIONS

In case of completion requests, we cannot guarantee the same colour and veining that the party previously delivered given the characteristics of craft materials. The beauty of natural stone is that each piece created by the artisan is unique.

SHADES DIFFERENCES IN VARIOUS SIZES

The production system does not allow to “tonalize” material lots including tesserae sizes. Therefore, even if requested in the same order, the different sizes can be characterized by different shades.

CHIPPED TESSERAE

The complexity of tesserae cutting implies a slight and partial chipping at the tesserae edges. Therefore, the presence of such irregularities can't be ground for contestations.

GROUTING

The absorption of colored pigments and / or resins contained in grouts may sometimes cause a halo around the edge of the tile. To avoid such problem, the use of a similar grout color is advisable.